Farm Combined Insurance Policy

Please read this document carefully. Full terms, definitions, clauses, conditions and exclusions can be found within the Policy Booklet.

The Farm Combined Policy is underwritten by U K Insurance Limited, an Insurance Undertaking, and will run for 12 months or as shown on the Policy Schedule. Cover for acts of Terrorism is available as an option upon request.

This Product Summary provides details of all available Sections. Please refer to your Policy Schedule for full details of the operative Sections and of any Endorsements or Excesses that may apply.

Full details of the following will be shown in the Policy Booklet.

You are under a duty to make a fair presentation of the risk to us before the inception, renewal and alteration of your policy.

This means that you must tell us about and/or provide to us all material information or tell us and/or provide to us sufficient information to alert us of the need to make further enquiries to reveal such material information. This information needs to be provided in a clear and accessible manner.

Material facts are those which are likely to influence us in the acceptance of the terms or pricing of your policy. If you have any doubts as to whether any information is material you should provide it to us.

Failure to disclose any material fact may invalidate your policy in its entirety or may result in your policy not responding to all or part of an individual claim or class of claims.

In order to comply with your duty to make a fair presentation you must also have conducted reasonable searches for all relevant information held:

- within your business (including that held by your senior management and anyone who is responsible for your insurance);
 and
- by any other person (such as your broker, intermediary or agent or a person for whom cover is provided by this insurance)

If any changes in circumstances arise during the period of insurance please provide full details to the broker, intermediary or agent acting on your behalf.

General Conditions

	Fair Presentation of the Risk Reasonable Precautions	Change of Risk or Interest Adjustment of Premium	•	Cancellation Instalments Choice of Law	•	Contracts (Rights of Third Parties) Act 1999 Sanctions, Prohibitions or Restrictions
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Claims Conditions

Conditions Precedent	The Rights of the Company	Subrogation	Arbitration
Action by the Insured	Fraudulent Claims	Other Insurances	

General Exclusions

War, Government Action and	Sonic Bangs	Pollution or Contamination	Computer Virus and Hacking
Terrorism	Radioactive Contamination	Date Recognition	Infectious or Contagious
		Marine Policies	Disease





Section 1 | Material Damage

Cover

Available on a 'Standard Perils' basis with the option to include Theft, Storm or Tempest, Flood, Escape of Water, Oil, Liquid Fertilizer or Milk, Subsidence and 'Any Accidental Cause' for:

- Buildings
- Plant, Machinery, Trade Fixtures (and all other contents)
- Renewable Energy Installations
- Other specified property
- Stock in Trade
- Tenants' Improvements

Extensions included as standard (subject to certain limits)

- Professional Fees
- Accidental loss, destruction or damage to Underground Services
- Clearing of Drains
- Other Interests interests of third parties which you are required to include are automatically deemed to be held covered under this Section
- Non-Invalidation
- Contracting Purchaser's Interest
- Mortgagees, Freeholders, Lessors
- Subrogation Waiver
- Capital Additions buildings, tenants' improvements and plant, machinery, trade fixtures (and all other contents), up to £500,000, any one premises
- Cost of Debris Removal / Re-erection – up to the Sum Insured plus up to £50,000 for removal of asbestos debris
- Temporary Removal (transferral between the Premises) of plant, machinery, trade fixtures (and all other contents) and stock in trade (excluding agricultural machinery, whilst being driven or used for agricultural purposes), where insured. The maximum liability for theft or any attempt thereat, is the lesser of 15% of the total Sum Insured or £50,000 in the aggregate
- Fire Brigade and Rescue Services Damage to Grounds – up to £25,000 in the aggregate
- Replacement of locks following theft of keys – up to £25,000 in the aggregate
- Public Authorities
- Fire Extinguishment Expenses and Security Equipment Expenses – up to £25,000
- Glass breakage of glass or sanitary ware or damage to any sign, for which you are responsible, at your premises (including reasonable boarding up costs and cost of necessary removal or replacement of fixtures and fittings). A £250 excess applies for each and every claim
- Contract Price, of goods sold but not delivered and for which you are responsible, subject to a sale contract, which following damage, is cancelled by reason of its conditions wholly or to the extent of the damage.
 NIG/FarmWeb's liability will be based on the contract price

Clauses and Conditions

Clauses

- Designation
- Basis of Settlement the following options are available:
 - Reinstatement
 - Day One (Non-Adjustable)
 - Modern Materials
 - Indemnity

Your Schedule will show which basis of cover applies and your Policy explains the various options.

- · Loss of Rent
- Workmen
- Reinstatement of Sum Insured following a loss
- Average
- Sums Insured subject to Index-Linking
- Aggregate Payments for Extensions

Conditions

- Holiday Accommodation
 Condition where cover has been agreed for holiday home letting, if the property is vacant, unoccupied or not lived in for more than 90 consecutive days, there are conditions which you are required to comply with
- Intruder Alarm Condition –
 where stated as operative in the
 Schedule

Exclusions

- Bursting by steam pressure of non-domestic boilers
- Fire resulting from any heat process other than grain or other produce drying
- Cessation of work or government action
- riot, civil commotion or malicious damage in Northern Ireland
- Theft of jewellery and other valuables unless otherwise agreed
- · Theft damage to glass
- Theft due to unexplained shortage and/or disappearance and/or fraud or dishonesty
- Theft or attempted theft where you or any of your employees are involved as principal or as an accessory
- Change in water table level
- Storm, tempest and flood damage caused by frost, subsidence, heave or landslip
- Storm, tempest and flood damage to fences, gates, hedges, moveable property in the open, to growing crops in the open or under frames or cloches or buildings not maintained in a good state of repair
- Various exclusions apply to vacant or disused premises
- Indirect loss (other than loss of rent if insured under this Section)
- Property let out on hire
- Loss resulting from your voluntarily parting with title or possession of any property by deception
- Damage to any part of electrical equipment caused by electrical faults within that part
- Showcases and automatic or vending machines or their contents outside the buildings of your premises
- Damage to any poultry hatching or rearing appliances or the contents thereof

Any Accidental Cause (if selected)

- Inherent vice, deterioration, wear and tear
- Faulty or defective workmanship
- Corrosion, rust, wet or dry rot, dampness, dryness or vermin
- Change in temperature

Section 1 | Material Damage continued

Cover	Extensions included as standard (subject to certain limits)	Clauses and Conditions	Exclusions
	 Clear-up Costs (Own Property) – up to 25,000, subject to a £250 excess for each and every claim Trace and Access – up to £25,000 Loss of Metered Water – as a result of an insured peril up to £10,000, or any other accidental escape of metered water up to £1,000, subject to a £250 excess for each and every claim under this Extension Inadvertent Omission to Insure – up to £500,000 Dumping and Fly Tipping – up to £10,000, subject to a £250 excess for each and every claim Cost of Fallen Tree Removal – up to £2,500 Theft Damage to Buildings Loss of Calor Gas – up to £10,000 Unauthorised Use of Gas, Water or Electricity – up to £25,000 Fertilizer and/or Fuel Tanks and their Contents – up to £10,000, subject to a £250 excess for each and every claim Contract Works – up to £250,000, subject to a £250 excess for each and every claim Plant and Equipment Loaned, Hired or Borrowed – up to £25,000 with hire charges not exceeding 90 days Temporary Removal of contents from the Premises (excluding agricultural machinery whilst being driven or used for agricultural purposes) for cleaning, renovation or repair – up 15% of the Sum Insured on each item, but in the case of documents, manuscripts, plans and the like, 15% of their total value Exhibitions and Trade Shows – contents (other than agricultural machinery) whilst at exhibitions or trade shows within the United Kingdom, Channel Islands or Isle of Man, up to the lesser of 15% of the total Sum Insured or £50,000 in the aggregate Rent of Residential Lets Loss Minimisation and Prevention Expenditure – up to £25,000 Cattle Passports including whilst temporarily removed from the Premises for the purposes of the Business 		 Cracking or collapse of boilers and other pressure vessels Mechanical or electrical breakdown or derangement Damage caused by subsidence, heave or landslip Fraud or dishonesty Disappearance or unexplained shortage Electrical or magnetic disturbance of electronic records Destruction of or damage to a building or structure caused by its own collapse Damage to property (other than by fire or explosion) resulting from any production or repair process Damage to vehicles, craft, contract works, land, roads, bridges, livestock, growing crops or trees unless otherwise agreed Delay or seizure of goods by the government or other authority

Section 1 | Material Damage continued

Cover	Extensions included as standard (subject to certain limits)	Clauses and Conditions	Exclusions
	 Alternative Accommodation for paying guests in the event of damage to holiday accommodation – up to £10,000 subject to a maximum indemnity period of 12 months Residential Sprinkler Systems 		

Section 2 | Business Interruption

Cover

- Loss of gross profit or gross revenue or gross rentals and/or increase cost of working following damage to your business property at the premises
- Loss of book debts following damage to accounting records at your premises
- The insured causes of damage will follow those under Section 1 except Boiler Explosion which is separately defined under this Section or unless you have requested otherwise
- The following optional Additional Perils are available:
 - Worrying of sheep and cattle by dogs, foxes and vermin
 - Anthrax infection of Livestock resulting in death or slaughter
 - Electrocution of Livestock
 - Fatal Injury to Livestock
 - Hail damage to growing crops prior to harvesting

Extensions included as standard (subject to certain limits)

- Additional increased cost of Working – up to £50,000
- Unspecified Suppliers including unspecified suppliers of your specified suppliers – up to £50,000
- Unspecified Customers including unspecified customers of your specified customers – up to £50,000
- Storage Sites up to £50,000
- Property in Transit up to £50,000
- Contract Sites up to £50,000

Increased limits for any of the above extensions can be considered on request and any increases will be shown in the Schedule

- Denial of Access
- Accidental failure of public supply – up to £25,000
- Agricultural Vehicles Loss of Use – costs reasonably incurred with NIG / FarmWeb's consent in the hire of a replacement vehicle, following loss of use of agricultural vehicles, used in connection with your business on any highway in the United Kingdom, the Channel Islands or the Isle of Man, resulting from damage caused by fire, impact and/or theft or attempt thereat
- National Lottery
- Public Emergency up to \$50,000
- Closure from:
 - discovery of vermin or pests
 - defects in drains or sanitary arrangements

at the premises (up to £50,000 in the aggregate and in any one Period of Insurance)

- Bomb Scares up to £50,000
- Essential Personnel up to £25,000 in the aggregate and in any one Period of Insurance
- Loss from interruption / interference with the business at the premises:

Clauses and Conditions

- Departmental
- Payments on Account
- Accumulated Stocks
- Renewal Clause (applicable to Estimated Gross Profit or Estimated Gross Revenue or Estimated Gross Rentals)
- Standing Charges (applicable to Estimated Gross Profit)
- Premium Adjustment Clause

 Declarations required for
 Estimated Gross Profit,
 Estimated Gross Revenue
 or Estimated Gross Rentals,
 as applicable to enable
 premium adjustment
- Monthly records of outstanding debit balances be kept at a place other than your premises
- Reinstatement of sum insured following a loss
- Alternative Trading
- Sums insured subject to index linking
- Value Added Tax
- Removal of Debris
- Average applicable to any item covering Gross Profit or Gross Revenue (but not applicable to items covering Estimated Gross Profit or Estimated Gross Revenue)

Exclusions

- Deliberate loss or corruption of electronically stored information
- Accidental loss or corruption of electronically stored information caused otherwise than by fire and certain other perils
- Peril exclusions as per Section 1
- · Loss of Livestock:
 - unless slaughtered either with the consent of NIG/FarmWeb or where a veterinary surgeon certifies that slaughter is necessary on humane grounds
 - slaughtered as a result of a confirmed outbreak of anthrax infection:
 - during the first 21 days after inception of the policy unless continuance of insurance can be proved
 - under any welfare scheme
- Hailstorm damage:
 - caused by wind or water
 - occurring within 7 days of commencement of cover
 - occurring between 1st November and 28th February
- Loss for which more specific insurance applies under any of Sections 12 or 13
- any loss resulting from a Cyber Event as defined in the policy

Where the Dairy Farmers Extension is operative

Cover additionally excludes loss arising directly from:

- The outbreak or suspected outbreak of notifiable animal disease prior to the effective date of the Policy
- breakdown or failure of machinery or plant
- Strikes, lock-outs or industrial disputes commencing or having given notice to commence prior to commencement of this cover

Section 2 | Business Interruption continued

Cover	Extensions included as standard (subject to certain limits)	Clauses and Conditions	Exclusions
	 from specified human notifiable disease as a result of murder or suicide from food or drink poisoning up to £50,000 in the aggregate and in any one Period of Insurance Exhibition Expenses – up to £25,000 in the aggregate in any one Period of Insurance Cattle Passports All Risks on Specified Equipment – up to £50,000 and in the aggregate and in any one Period of Insurance Dairy Farmers Extension – The following covers a and/or b apply only if stated as operative in the Schedule: a Contamination of Milk b Uncollected Milk (loss of milk from causes beyond your control resulting from the 'Dairy' or its authorised agent being unable to collect milk from your premises which would otherwise have been collected under your contract of sale of milk to the 'Dairy') up to the selected limits stated in the Schedule 		 if arising within 7 days of the effective date or renewal of the policy, where notice is received or given by the dairy that collections will cease due to an existing or recent second contamination event any other fines, penalties or liquidated damages imposed under contract with the dairy or suspensions of collections other than by reason of an incident of contamination where you fail to maintain or comply with the requisite recommended dairy systems for the segregation and or identification of cattle within the milking herd which are undergoing antibiotic treatments or other medication

Section 3 | Livestock

Cover Available on a "Specified Perils" basis for livestock belonging to or in your custody and control pertaining to your business as a farmer. The following optional Additional Perils are available: Worrying of sheep and cattle by dogs, foxes and vermin Theft or unexplained disappearance Fatal Injury (Transit) Fatal Injury (Straying) Fatal Injury (Own Premises) Any one animal limit £10.000.

unless otherwise stated

Extensions included as standard (subject to certain limits)

- Veterinary Surgeon's fees up to £750 any one animal
- Fees payable to knackers renderer or bona fide disposal centre – up to £350 any one animal, subject to £2,500 in the aggregate in any one Period of Insurance following a valid claim
- Advertising and reward costs up to £500
- Rescue costs up to £500
- Working Dogs value of active working dogs (up to £3,000 in respect of any one animal)
- Loss Minimisation and Prevention Expenditure – up to £25,000. Cover not applicable to the Livestock Disease / Mortality Covers

Optional Extensions Various Livestock Disease / Mortality Covers available

Clauses and Conditions

Clauses

- Average
- Reinstatement of Loss
- Changes in Herd clause applicable to certain disease covers
- Guaranteed Renewal clause applicable to certain disease covers
- Aggregate Payments for Extensions which apply to both this Section and Section 1

Conditions

- Veterinary Surgeon's report needed following a claim
- Humane Slaughter
- Livestock Recovered
- Suitable Vehicles or Trailers
- No Payment for Same Animal, Same Loss
- Transfer of Interest Trust Assignment
- Documentary Evidence

Exclusions

- Theft due to fraud or dishonesty
- Transit for hire and reward
- Slaughter not on humane grounds
- Cessation of work or Government action
- Unexplained disappearance for periods less than 30 days
- Straying unless reasonable fencing is provided
- Horses being ridden in connection with hunting, racing, show-jumping or other competitive events
- Damage as a result of any disease occurring within 30 days of the inception date of the disease cover concerned
- Certain animals which are below the minimum or over the maximum age range specified in the Policy – applicable to certain disease covers

Section 3 | Livestock continued

Cover	Extensions included as standard (subject to certain limits)	Clauses and Conditions	Exclusions
		 Evidence of Compensation Foot and Mouth Schemes Documentary Evidence of Compensation Premium Reflection of Routine Testing No Permanent Removal without Company Consent 	

Section 4 | Employers' Liability

Cover	Extensions included as standard (subject to certain limits)	Conditions	Exclusions
Legal liability cover for death, disease or illness caused to Employees Indemnity Limit £10 Million (inclusive of legal costs) for any one occurrence, unless otherwise shown in the Schedule	Compensation for Court Attendance connected to a claim – up to £500 per day for each director / partner and £250 per day for each Employee Cross Liabilities Health and Safety at Work etc. Act 1974	 Provisions of Law Certificate of Employers Liability Insurance Contractual Liability 	Injury to Employees (other than the driver) resulting from being in or on any of your vehicles whilst on the road under the terms of Part VI of the Road Traffic Act 1988 Visits or work on any offshore rig or platform
Territorial Limits are the United Kingdom, the Channel Islands and the Isle of Man.	Indemnity to PrincipalsIndemnity to OthersUnsatisfied Court JudgementsTemporary Work Overseas for		
Work Overseas: The indemnity provided under this Section is extended to apply in respect of legal liability for Bodily Injury caused to an Employee whilst temporarily engaged in work outside the Territorial Limits in connection with the Business provided that such Employee is	Employees normally living in the United Kingdom, Channel Islands or the Isle of Man Corporate Manslaughter and Corporate Homicide Act 2007 (up to £1,000,000 in the aggregate and in any one Period of Insurance) Agricultural Wages Board		
ordinarily resident within the Territorial Limits.	cover (unless this cover has not been selected)		

Section 5 | Public Liability

Cover	Extensions included as standard (subject to certain limits)	Conditions	Exclusions
Legal liability cover for Third party property damage Third party injury Obstruction, trespass, nuisance or wrongful arrest Wrongful arrest, detention, imprisonment or eviction of any person, malicious prosecution or invasion of the right of privacy Indemnity Limit for any one occurrence as shown in the Schedule Territorial Limits are the United Kingdom, the Channel Islands and the Isle of Man	Compensation for Court Attendance connected to a claim – up to £500 per day for each director / partner and £250 per day for each Employee Health and Safety at Work etc. Act 1974 Cross Liabilities Member to Member Liability Indemnity to Principals Indemnity to Others Damage to Leased & Rented Premises Defective Premises Act 1972 Overseas Personal Liability Claims under Data Protection Legislation (up to £500,000 any one Period of Insurance)	 Precautions for use of heat away from your own premises Indemnity Limit is costs inclusive in the USA & Canada Jurisdiction Underground Services Crop Spraying of Own or Other Farmers Crops 	Faulty or defective workmanship / products supplied Advice, design, formula or specification Bodily injury to any Employee Property belonging to you or under your control Ownership or use of any craft, or vehicle licensed for road use Products supplied Liquidated damages, fines or penalties Punitive, exemplary or aggravated damages Pollution or contamination unless from a sudden and identifiable, unintended and unexpected incident

Section 5 | Public Liability continued

Cover	Extensions included as standard (subject to certain limits)	Conditions	Exclusions
Work Overseas: The indemnity provided under this Section is extended to apply: within any member country of the European Union where any person is temporarily engaged on the Business of the Insured; and elsewhere in the world where any person is temporarily engaged in non-manual work in connection with the Business of the Insured. Provided that such Employee is ordinarily resident within the Territorial Limits.	 Temporary Work Overseas – restricted to non-manual work in countries outside the United Kingdom, the Channel Islands, the Isle of Man and the European Union Motor Contingent Liability Corporate Manslaughter and Corporate Homicide Act 2007 (up to £1,000,000 in the aggregate and in any one Period of Insurance) Obstructing Vehicles Environmental Statutory Clean up Costs limited in respect of any one Occurrence or series of Occurrences arising out of any event and in the aggregate shall not exceed the Pollution Indemnity £1,000,000 Moral Compensation – up to £2,500 in respect of all claims occurring in the aggregate during any one Period of Insurance 		 Pollution or contamination occurring in the USA or Canada Visits or work on any offshore rig or platform Asbestos Legal liability assumed by agreement which would not have attached in the absence of such agreement Crop spraying on land not occupied or used by you for your own farming purposes Supply, use or production of genetically modified crops, including contamination or changes to the environment Failure to supply electricity or other services where there is any use of renewable power generation plant or equipment Legal liability arising out of agricultural contracting activities involving: any excavation exceeding a depth of 3 metres from the surface demolition or the use of explosives tunnelling, pile driving or dam construction, including work within or behind dams water diversion the construction, alteration or repair of towers (other than tower silos), steeples, chimneys, shafts, viaducts, bridges or docks work in or on any high hazard sites such as piers, wharfs, breakwaters or sea walls, gas works, power stations etc. crop spraying, or the spraying or dissemination of insecticides, herbicides or other substances or compounds for the control of pests, disease or weeds the felling, topping or lopping of any tree exceeding 6m in height the use of any welding or cutting equipment involving a heating or burning process away from the premises

Section 6 | Products Liability

Cover	Extensions included as standard (subject to certain limits)	Conditions	Exclusions
Legal liability cover for: Third party property damage Third party injury occurring anywhere in the world caused by products supplied from the United Kingdom, the Channel Islands or the Isle of Man Indemnity Limit for all occurrences during any one Period of Insurance as shown in the Schedule	Compensation for Court Attendance connected to a claim – up to £500 per day for each director / partner and £250 per day for each Employee Health and Safety at Work etc. Act 1974 Consumer Protection and Food Safety Acts Cross Liabilities Indemnity to Others Claims under Data Protection Legislation (up to £500,000 any one Period of Insurance) Corporate Manslaughter and Corporate Homicide Act 2007 (up to £1,000,000 in the aggregate and in any one Period of Insurance)	 Indemnity Limit is costs inclusive in the USA & Canada Jurisdiction Crop Spraying Own or Other Farmers Crops 	 Cost of repair, alteration, replacement, removal or recall of any Products Supplied Advice, design, formula or specification Bodily injury to any Employee Liability caused by or arising from property in your charge or control Products supplied which to your knowledge are used as a critical part in connection with flying or navigation of any aircraft, spacecraft, rocket, missile or satellite Liquidated damages, fines or penalties Punitive, exemplary or aggravated damages Asbestos Pollution or contamination unless from a sudden and identifiable unintended and unexpected incident Pollution or contamination occurring in the USA or Canada Products Supplied which to your knowledge are exported to the USA or Canada Legal liability assumed by agreement (other than under any condition or warranty of goods, implied by law) which would not have attached in the absence of such agreement Supply, use or production of genetically modified crops, including contamination or changes to the environment Failure to supply electricity or other services where there is any use of renewable power generation plant or equipment Legal liability arising out of agricultural contracting activities involving: any excavation exceeding a depth of 3 metres from the surface demolition or the use of explosives tunnelling, pile driving or dam construction, including work within or behind dams water diversion the construction, alteration or repair of towers (other than tower silos), steeples, chimneys, shafts, viaducts, bridges or docks work in or on any high hazard sites such as piers, wharfs, breakwaters or sea walls, gas works, power stations etc.

Section 6 | Products Liability continued

Cover	Extensions included as standard (subject to certain limits)	Conditions	Exclusions
			 crop spraying, or the spraying or dissemination of insecticides, herbicides or other substances or compounds for the control of pests, disease or weeds the felling, topping or lopping of any tree exceeding 6m in height the use of any welding or cutting equipment involving a heating or burning process away from the premises

			the felling, topp any tree excee the use of any cutting equipm heating or burr away from the
Section 7 Environm	Extensions included as standard (subject to certain limits)	Conditions	Exclusions
Legal Liability cover for: Accidental bodily injury Property damage Clean up costs Environmental damage costs Associated legal defence costs arising from the emission, discharge, dispersal, migration release or escape of pollutants (providing they are not naturally occurring) which is: on, at, under or migrating from your premises as stated in the Schedule; or arising from your business within the Territorial Limits Indemnity Limit as shown in the Schedule Territorial Limits are the United Kingdom, the Channel Islands and the Isle of Man	 Reasonable and necessary fees and other costs, charges and expenses, incurred with NIG/FarmWeb's prior written consent Compensation for Court Attendance connected to a claim – up to £500 per day for each director/ partner and £250 per day for each Employee Cross Liabilities Member to Member Liability Indemnity to Principals Indemnity to Others Mitigation Expenses – up to £25,000 	 Claims must be made against you and reported to NIG/FarmWeb in writing during the Period of Insurance or within 60 days of the expiry thereof Pollution incident commences on or after the environmental retroactive date Pollution incident is promptly reported by you to the appropriate Governmental authority as required by environmental laws In the event of an environmental loss you shall notify NIG/FarmWeb in writing as soon as is practicable with: how, when and where the loss took place the names and addresses of any injured persons and witnesses the nature and location of 	Waste dispose clothing dyers ferrous and no smelting and e mills, abstractic potable water sources, filling distributors (ot fuel), mines an speculative pro activity where principal or any activity on browaste transfer water or waste water or waste. Personal injury of your family, former Employ and in the coul employment by Advice, instruct design, formula inspection, certesting perform separately for a separately for a service potable mills.

You must:

Immediately record the specifics of the claim and the date received

any injury or damage that

has or could arise out of the

- Send written notice of the claim as soon as practicable, but no later than the end of the Period of Insurance or within 60 days of expiry thereof
- Immediately send NIG/FarmWeb copies of any demands, notices, summonses or legal papers received in connection with the claim
- Authorise NIG/FarmWeb to obtain records and other information
- Cooperate with NIG/FarmWeb in the investigation, settlement or defence of the claim

- sal contractors, s and cleaners, on-ferrous metal extraction, steel tion and supply of from natural g stations, fuel ther than solid nd quarries, any roperty developing there is no ny development ownfield sites, r stations, landfills, te treatment plants
- y to any member Employee or yee arising out of urse of oy you
- ction, consultancy, ıla, specification, ertification, or med or provided separately for a fee or under a separate contract
- The ownership, possession or use by or on behalf of you of any:
 - aircraft, aerial device, hovercraft or watercraft
 - motor vehicle, trailer or plant in circumstances where compulsory insurance or security is required by any road traffic legislation

provided that indemnity is not provided by another insurance policy, this exclusion will not apply to the loading or unloading of motor vehicles, trailer or plant

Crop spraying, or the spraying or dissemination of insecticides, herbicides or other substances or compounds for the control of pests, disease or weeds on premises or land not occupied by or used by you in connection with your business

Section 7 | Environmental Liability continued

Cover	Extensions included as standard (subject to certain limits)	Conditions	Exclusions
		 On request, assist in the enforcement of any right against any person or organisations which may be liable to you because of injury or damage to which this insurance may also apply After an environmental loss has been identified you shall have the duty to, where possible, reduce, mitigate, remediate or prevent any environmental loss to the extent required by environmental law You shall take all reasonable precautions at your own expense to prevent circumstances that may give rise to any environmental loss NIG/FarmWeb shall have the right but not the duty to assume direct control and to participate in decisions regarding clean-up, remediation or mitigation of an accidental environmental loss (subject to the Section Excess) NIG/FarmWeb shall be permitted, but not required, upon reasonable prior notice to inspect, sample and/or monitor any insured premises and/or your business Liability assumed by you under agreement, which would not have attached in the absence of such agreement, this Section will only apply if NIG/FarmWeb retains sole conduct and control of any claim The indemnity provided by this Section will only apply to any action for damages brought against you in any court or tribunal subject to the laws of England, Scotland, Wales, Northern Ireland, the Channel Islands or the Isle of Man 	 Work in connection with or on and travel to, from or within any offshore: accommodation, exploration, drilling or production rig or platform support vessel Any liquidated damages, penalty clauses, fines or aggravated, restitutionary, punitive or exemplary damages or any additional damages resulting from the multiplication of compensatory damages or other non-compensatory damages The excess for environmental liability Claims which are the subject of indemnity under other sections of this Policy, or would be but for the limit of indemnity applicable thereto (not applicable to coverage provided by extension Clear Up Costs (Own Property) to Section 1 and Section 15A of this Policy, where cover provided by this Section will be in excess of any such coverage) Any asbestos, asbestos containing materials, lead or lead containing materials to, on or in above ground structures Any deliberate or wilful act or omission by you where you either intend to cause environmental loss or are reckless as to whether environmental loss or are reckless as to whether environmental loss is caused Liability arising from any item you sell, supply, manufacture, construct, alter, repair, service, treat, or distribute including materials, parts, equipment, containers, packaging or labelling, once such item has ceased to be in your possession or control Liability arising from underground storage tanks that you knew about prior to the Period of Insurance Liability arising from genetically modified organisms

Section 8 | Loss of Business Money and Personal Accident (Assault)

Extensions included as standard Cover (subject to certain limits) Clauses and Conditions **Exclusions** Loss of Money as defined: Clause Fraud or dishonesty of any Damage to safes, franking machines and carrying cases partner, director or Employee in transit and at contract sites Reinstatement of Losses not discovered within 14 days Damage to clothing and (Money Limits) in bank night safe personal effects - up to Loss insured by fidelity in premises during business £1,000 for any one person in guarantee insurance Conditions hours total for all claims of series of Loss from unattended vehicles Money records to be kept in a in premises outside business claims, arising out of any one secure place separate from the Any form of payment that is hours in safe original cause counterfeit, false, fraudulent, money itself in premises outside business Unauthorised use of company invalid, uncollectable or Safe keys to be removed to a hours not in safe credit cards - up to £10,000 irrecoverable secure place of safe keeping in the custody of travellers and during any one Period of outside business hours Loss occurring outside the collectors Insurance United Kingdom, Channel Safe details to be provided in private dwellings Victim Support up to: Islands, Isle of Man or Republic All cash tills to have their - any hourly cost of £40 of Ireland drawers left open with all Injury sustained during theft or £1,000 for any Insured Errors, omissions or indirect contents other than small attempted theft of money or other loss of any kind change removed to a secure property, resulting in: £5.000 in total for all place of safe keeping outside 1 Death In respect of Injury: business hours Insured Persons Accompaniment requirements Pre-existing physical or mental 2 Loss of limbs or eyes in total for all claims or series of for money in transit - Transit condition claims, arising out of any one 3 Permanent Total Disablement original cause Limits Arising from or attributable to 4 Temporary Total Disablement Theft Protections to be put into Unauthorised use of company intentional self-injury, provoked Temporary Partial Disablement credit cards - up to £500 full and effective operation assault or wilful exposure to 6 Incurred Medical Expenses during any one Period of outside business hours needless peril Insurance needs to be replaced Credit Card losses to be Contributed to or accelerated with the following: notified to the issuing company by the influence of intoxicating Unauthorised use of company immediately and the Police liquor or drugs taken or insanity within 24 hours of the loss credit cards - up to £10,000 during any one Period of Insurance In respect of Injury: You and your partners, directors and Employees must be aged not less than 16 years nor more than 75 years for cover to apply Benefit limitations apply, please refer to the Policy Booklet for full details In the event of death NIG/FarmWeb will be entitled to a post mortem examination at NIG/FarmWeb's own Qualified medical advice to be

immediately sought following

All information/evidence required shall be furnished at

disablement

your expense

Section 9 | Personal Accident and/or Sickness

Benefits are payable for: 1 Death 2 Disablement - Loss of sight - Loss of limbs, hands or feet - Loss of hearing, speech, permanent incurable insanity, thumb, finger or toe - Any other permanent total • Incurred Medical Expenses, up to: - £2,500 in total for all claims or series of claims, arising out of any one original accident; or - 25% of the total amount payable under benefit for Temporary Total Disablement when benefit is payable in respect of temporary total disablement • Basis of Benefit • Conditions • You and your partners, directors and Employees must be aged not less than 16 years nor more than: - 75 years in respect of any accident cover - 70 years in respect of any observable in respect of any accident cover - 70 years in respect of any accident cover - 70 years in respect of any observable in respect of any accident cover - 70 years in respect of any observable in respect of any accident cover - 70 years in respect of any observable in respect of any accident cover - 70 years in respect of any observable in respect of any accident cover - 70 years in respect of any observable in respect of any accident cover - 70 years in respect of any observable in respect of any accident cover - 70 years in respect of any observable in respect of any accident cover - 70 years in respect of any observable i
disablement 3 Temporary Total Disablement 4 Temporary Partial Disablement 5 Sickness Note: Sickness is an optional extension and is not included as standard Any cover (where requested) for unspecified Employees can be selected as either occupational (as farmer) or 24 hour cover Bodily injury must be sustained during the Period of Insurance and death, disablement accident Please refer to your Schedule for full details of the cover Please refer to your Schedule for full details of the cover Change in Circumstances All information/evidence required shall be furnished at your expense Change in Circumstances The provided assess and resultir from bodily injury, or suffering from bodily injury, or suffering from bodily injury cause or any naturally occurring condition or degenerative process Alcohol, drugs or any sexuall transmitted disease including any claim involving Acquired Immune Deficiency Virus (HIV Any criminal act by the insurperson Wiltle exposure to needless prefil In respect of sickness (where operative): Any claim which arises within the first 14 days of any perior of sickness Any claim once a person reaches the age of 70 Any claim once a person reaches the age of 70 Any claim once a person reaches the age of 70 Any claim once a person reaches the age of 70

Section 10 | Farm Property in Transit

	xtensions included as standard ubject to certain limits)	Clauses and Conditions	Exclusions
the United Kingdom, the Channel Islands, the Isle of Man and Republic of Ireland by road, rail or air freight Method of Conveyance A Vehicles and trailers owned or operated by you B Carriers (other than yours) by means of road, rail or air freight	Damage to Packing Materials – up to £10,000 Reloading Costs – up to £10,000 Debris Removal Costs – up to £10,000 Drivers/Attendant Personal Effects – up to £500 per person Use of Substitute Vehicles	Clause Reinstatement (Tools) Clause Average Reinstatement of sum insured following a loss Conditions Security measures apply to transit by own vehicles Motor Vehicles must be roadworthy and in good state of repair Receipt to be obtained from third party carriers	 Wear and tear, deterioration, contamination, mildew, damp, rust, corrosion, insect or vermin Inherent vice, latent defect, action of light, atmospheric or climatic conditions Spillage, leakage, evaporation, loss of weight or shrinkage Mechanical or electrical derangement or breakdown Electrical or magnetic injury disturbance or erasure of electronic records Breakdown of refrigeration and/or insufficient insulation Defective/inadequate packing or insufficient addressing Delay or seizure of goods by the Government or other authority Damage to property in or on soft topped, open topped, open sided or curtain sided vehicles, caused by theft or attempted theft (unless the conveying vehicle is stolen at the same time) or storm Explosives or other dangerous goods Living creatures, pets or livestock Money, jewellery, precious stones and metals, bullion and furs Property carried for hire or reward Indirect loss Loss insured by fidelity guarantee insurance Loss for which more specific insurance applies under Sections 12 or 13

Section 11 | All Risks on Machinery and/or Apparatus

Cover	Extensions included as standard (subject to certain limits)	Clauses and Conditions	Exclusions
"Geographical Limit" as defined for each insured item as shown in the Schedule	 Damage to contents of any insured vending machines – up to £100 any one incident Other Interests Non-Invalidation 	Clause Average Reinstatement basis of settlement	 Inherent vice, deterioration, wear and tear Faulty or defective workmanship
Geographical Limit as defined: A The Premises B United Kingdom, the Channel Islands and the Isle of Man	Non-invalidation Mortgagees/Freeholders/ Lessors Subrogation Waiver	 Indemnity basis of settlement applies to Bulk Milk Tanks more than 2 years old Reinstatement of sum insured 	 Bursting by steam pressure of non-domestic boilers Corrosion, rust, wet or dry rot, vermin or insects
C Europe which includes B and including the countries of the European Union Worldwide	Public Authorities	following a loss Conditions Theft Protections	 Change in temperature, colour, flavour, texture or action of light Cracking or collapse of boilers and other pressure vessels (other than as provided by the
Cover for Bulk Milk Tanks and their Contents is only available within Geographical Limit A		Intruder Alarm (if such condition is operative under Section 1)	Optional Additional Extension)

Section 11 | All Risks on Machinery and/or Apparatus continued

Cover	Extensions included as standard (subject to certain limits)	Clauses and Conditions	Exclusions
	Optional Additional Extension: (Applies only if stated as operative in the Schedule) Engineering Damage to Bulk Milk Tanks including Loss of their Contents Contamination by refrigerant gas or fumes which have escaped from the plant Accidental failure of the public supply services Capital Additions Temporary removal of the Bulk Milk Tank to any location within Geographical Limit C for the purpose of repair, maintenance or overhaul Costs incurred with the consent of NIG/FarmWeb for the removal of Bulk Milk Tanks following Damage Reasonable costs incurred in taking exceptional measures to avoid or mitigate impending Damage provided that the impending Damage does not stem from any defect in the Bulk Milk Tank The reasonable cost with the prior consent of NIG/FarmWeb of effecting temporary repair and of expediting permanent repair — up to £10,000 any one claim	The reinstatement of the Bulk Milk Tank must be carried out without unreasonable delay and must be completed within 12 months of the damage Motor Vehicles must be roadworthy and in good state of repair Security measures apply to transit by own vehicles	Mechanical or electrical breakdown or derangement (other than as provided by the Optional Additional Extension) Theft or attempted theft: from an unattended vehicle unless secured or from unattended/closed premises unless secured from any structure which is incapable of being locked or property in the open unless agreed by NIG/FarmWeb from any building which is vacant or disused Subsidence, heave or landslip (unless resulting from fire, explosion, earthquake or the escape of water from any tank, apparatus or pipe) Damage to property insured caused by or consisting of normal settlement or bedding down of new structures Fraud or dishonesty Disappearance or unexplained shortage Electrical or magnetic disturbance of electronic records (other than by lightning) Weather damage to moveable property in the open or in open sided buildings Fire damage to property undergoing any heat process Damage to property (other than by fire or explosion) resulting from any production or repair process Damage to property (other than by fire or explosion) resulting from any production or repair process Damage to property (other than by fire or explosion) resulting from any production or repair process Damage to property (other than by fire or explosion) resulting from any production or repair process Damage to property (other than by fire or explosion) resulting from any production or repair process Damage to property (other than by fire or explosion) resulting from any production or repair process Damage to property (other than by fire or explosion) resulting from any production or repair process Damage to property (other than by fire or explosion) resulting from any production or repair process Damage to any part of electrical equipment caused by electrical equipment caused by electrical faults within that part Voluntarily parting with title or possession, of any property if induced to do so by deception Property let out on hire Loss insured by fidelity guarantee insurance Loss for which more specific insuran

Section 11 | All Risks on Machinery and/or Apparatus continued

Cover	Extensions included as standard (subject to certain limits)	Clauses and Conditions	Exclusions
			Additional exclusions applying to the Optional Additional Extension: Damage resulting from the failure of the public supply services due to any deliberate act on the part of the public supply undertaking
			Loss of milk due to evaporation, seepage, overflowing or any form of normal trade loss
			Damage caused by and occurring during testing or intentional overloading unless during the checking of the correct working of the tank or of safety installations connected therewith
			Damage due to hydraulic testing
			Damage caused by burning or distortion or by heat of mechanical parts
			Scratching of painted or polished surfaces
			Damage to ropes unless resulting in complete severance
			Damage to non-metallic protective linings, batteries, flexible pipes or hoses and driving or conveyor belts
			The cost of complying with building regulations or local authority or statutory requirements or any rate tax duty development or other charges connected therewith
			a Cyber Event as defined in the policy

Section 12 | Deterioration of Frozen Food and/or Refrigerated Food

Cover	Extensions included as standard (subject to certain limits)	Clauses and Conditions	Exclusions
Deterioration, contamination or putrefaction of refrigerated foods caused by breakdown, escape of refrigerant or electricity supply failure	Cleaning and Disinfection – up to £5,000 Debris Removal – up to £25,000 or 20% of the indemnifiable damage, whichever is the lower Loss Avoidance Measures Automatic Reinstatement Expediting Costs – up to £50,000 or 50% of the indemnifiable Damage, whichever is the lower Repair Costs Investigation – up to £25,000	Clause Average Conditions Claims Settlement – the amount stated as the Excess or the loss during any "Time Exclusion" shown in the Schedule will be deducted from the settlement Payments on Account Other Insurance Access General Conditions, Claims Conditions or General Exclusions	Damage to the cold chamber machinery Specific perils Indirect loss Failure of electricity supply or any communications network, caused by: Deliberate act by supplier Rationing Strike or lock-out Drought Intentional acts Wear, tear, deterioration or other gradually operating cause Application of tools Guarantees of performance Airborne and waterborne craft

Section 13A | Engineering Damage to Machinery and Plant

Extensions included as standard Cover (subject to certain limits) **Exclusions Clauses and Conditions** Clauses When more than one option is Automatic cover - newly Specific perils available, the Schedule will state acquired items Reinstatement Basis of Wear, tear, deterioration or which options apply Temporary Removal for repair, Settlement other gradually operating cause service, overhaul or Damage to the "Property Indemnity Cover A maintenance, to anywhere in Insured" during installation, Impact damage (up to £100,000 the United Kingdom, Channel erection, dismantling, any one occurrence) to your Islands, Isle of Man, the EU or Conditions transportation or removal other surrounding property caused by European Free Trade Area Claims Settlement: than as provided for by the fragmentation of any machinery Machinery Movement within the Extensions Minor repairs may be made and plant Premises (up to £50,000) without affecting liability Indirect loss Cover B subject to compliance with Hired-in plant (up to £50,000) Damage to: Damage (up to £500,000 any one Claims Condition 2 Action Cost of substitute equipment - tyres occurrence) either to specified by the Insured (up to £25,000) items or to all machinery and plant - parts requiring periodic Excluding VAT Hazardous substances (up to caused by Explosion, Collapse or renewal Discovering a Defect - defects £100,000) Breakdown (including Electronic unless forming part of other must be investigated and EEI (environmental and Derangement of computer insured damage corrected as soon as possible efficiency improvements) (up to equipment or electronic circuitry Intentional acts after discovery controlling or operating the 25% of the replacement cost of Application of tools the damaged property or 25% machinery and plant insured by of the Indemnity Limit stated in Airborne and waterborne craft this section) the Schedule, whichever is the Damage recoverable under any Cover C maintenance agreement or any Damage (up to £1,000,000 any Emergency services (up to warranty or guarantee one occurrence) to your own £10,000) Damage caused by surrounding property caused by Debris Removal, Dismantling solidification unless resulting explosion of any boiler or pressure and Demolition costs (up to from damage to the "Property vessel to which Cover B above Insured" £50.000) applies The cost of service or Loss Prevention Measures (up maintenance of "Property to £25,000) Insured" Temporary and Fast-Tracked Costs of service or Repair (up to £50,000) maintenance of "Property Repair Costs Investigation (up Insured" to £50,000) Any cost of improving or Reinstatement of Data following overhauling Property Insured damage to computer equipment which controls or Damage discovered during operates an item of "Property checks or inventories

Section 13B | Engineering Inspection

Insured" (up to £100,000)

Cover	Extensions included as standard (subject to certain limits)	Clauses and Conditions	Exclusions
Statutory or non-statutory inspection of specified items of machinery and plant at the Premises carried out by HSB Engineering Insurance Services Limited		Clauses You must take reasonable care that all tax returns are complete and correct and submitted in a timely fashion Provision of Inspection Services HSB's Standard of Care Limits of the Inspection Services Limits of HSB's Legal Responsibility Fees, Additional Charges and Taxes Conditions Anti-bribery Confidentiality Contracts (Rights of Third Parties) Act 1999 Enforcing Terms	

Section 13B | Engineering Inspection continued

Cover	Extensions included as standard (subject to certain limits)	Basis of Cover and Clauses	Exclusions
		 Force Majeure Health & Safety at Work Act 1974 HSB's Right to Subcontract Previous Agreements The Transfer of Undertakings (Protection of Employment) Regulations Waiver of Rights Your Rights to Cancel The Company's Rights to Cancel Access to the Plant Control of the Plant You must provide all information relating to the Plant to be inspected Plant must be properly prepared for the carrying out of the inspection You must provide for the safety of the person or persons undertaking the inspection Choice of Law Sanctions, Prohibitions and Regulations 	

Section 14 | Commercial Legal Protection

Extensions included as standard Cover Conditions **Exclusions** (subject to certain limits) Territorial Limits General Necessary and reasonable General For Insured Incidents 2 Legal legal costs You must: Any claim reported to DAS more than 180 days after the Costs incurred by opponents Defence (excluding 2e keep to the terms and Statutory Notice Appeals), and in civil cases if ordered to pay date you should have known conditions of this Section 3b Personal Injury: The United them or if paid with the about an insured incident take reasonable steps to Kingdom, the Channel Islands, agreement of DAS Any costs and expenses that avoid and prevent claims the Isle of Man, the European are incurred before DAS agree take reasonable steps to Union, Albania, Andorra, Bosnia to pay them avoid incurring unnecessary Herzegovina, Gibraltar, Iceland, Fines, penalties, compensation Liechtenstein, Monaco, or damages which you are send everything that DAS Montenegro, North Macedonia, ordered to pay by a court or ask for in writing Norway, San Marino, Serbia, other authority (other than any Switzerland and Turkey. report to DAS full and compensation awards as factual details of the claim For all other Insured Incidents: covered under insured as soon as possible The United Kingdom, the Channel incidents, compensation Islands and the Isle of Man. DAS can take over any claim or awards and legal defence) Legal expenses up to £150,000 in legal proceeding at any time Any claim relating to rights connection with your business in Before you choose a lawyer or under any franchise or agency relation to the following: an accountant, DAS can agreement you have entered appoint a "Representative" Employment Disputes, into, or any claim relating to compensation awards, employee patents, patents, copyrights, Any settlement must be made civil legal defence and service trademarks, registered designs with the consent of DAS occupancy (Compensation etc. If a claim is covered under Awards up to £1,000,000 in Judicial review another policy, we will only pay the aggregate during any one our share of the claim even if Wilful acts Period of Insurance) the other insurer refuses the claim Legal action which DAS has Legal Defence If you settle or withdraw your not agreed - Criminal Pre-proceedings claim without our permission Any claim for a dispute with Criminal Prosecution Defence we are entitled to reclaim any costs and expenses we have paid Data Protection

	o certain limits) Conditions	Exclusions
- Wrongful Arrest - Statutory Notice Appeals - Jury Service and Court Attendance Property Protection and Personal Injury Tax Protection - Tax Enquiries - Employer Compliance Disputes - VAT Disputes Statutory Licence Appeal Optional Covers (operative only if stated in the Schedule) Contract Disputes Debt Recovery Tenancy Disputes Claims under this section are dealt with and managed by DAS Legal Expenses Insurance Company Limited on behalf of NIG	We reserve the right to cover if it is clear that in prospects of a succes outcome no longer exi. An arbitration service i available in the event of a claim which cannor resolved through DAS' complaints procedure. The law that applies in of the UK, Channel Isls Isle of Man where your business is registered apply, otherwise the la England and Wales ap. General Conditions, C Conditions or General Exclusions – where the conflict with other part policy, those in this Se shall take precedence. Compensation Awards In cases relating to performance and/or conthroughout the employ dispute you either mus. ACAS Code of Discand Grievance Proceedings of the Labor Relations Agency in Northern Ireland or Sought and follower from DAS Legal Defence Under the Health and Saf Work etc Act 1974 the tellimit shall be any place with Act applies Tax Protection You must take reasonath at all tax returns are and correct and submit timely fashion Contract Disputes The amount in dispute £250. If the amount in exceeds £5,000, you responsible for the firs "Legal Costs" in each claim. If the amount in dispute payable in instalments, instalments due and put the time of making the exceed £250. If the dispute relates to owed to the "insured Falaim under this Section.	shareholding or partnership share in your business Your bankruptcy or liquidation Defamation Any claim where an insured person is not represented by a law firm barrister or tax expert Employment Disputes Any dispute arising within first 90 days of inception of cover dispute with an employee who was subject to a written or oral warning (formal or informal) within first 180 days immediately preceding the inception of cover if the date of the claim is within the first 180 days of inception of cover and the dispute relates directly to the same matter(s) which gave rise to that warning notice of redundancy or unfair selection for redundancy or alleged redundancy or unfair selection for redundancy within the first 180 days of inception of cover unless equivalent legal expenses insurance was continuously in force beforehand Any claim relating to employee internal disciplinary or grievance procedures Any claim relating to Transfer of Undertakings (TUPE) or the Transfer of Employment (Pension Protection) Regulations Any costs or expenses in connection with the pursuance of your legal rights Compensation Awards Any compensation awards relating to: "Trade Union activities, trade union membership or non membershi

Cover	Extensions included as standard (subject to certain limits)	Conditions	Exclusions
		Provided that: The debt exceeds £250 A claim is made within 90 days of the money becoming due and payable Conditions applicable to Optional Covers: Dilapidations and Maintenance You are required to prepare a detailed inventory which notes the condition of all items on the inventory both prior to the tenancy beginning and after the tenancy has finished Repossession: You will need, where appropriate, to serve all statutory and contractual notices correctly on the tenant Rent Recovery: If you accept payment (or part payment) of rent arrears from the tenant, you must be able to provide proof that you have warned the tenant that it does not prevent you taking further action against them to recover monies owed Where the tenant is a limited company, you must first seek advice from the Appointed Representative before accepting payment of rent arrears We will only pursue your legal rights of recovery if the other party does not intimate that a defence exists	 Your failure to comply with a recommendation by a tribunal Any settlement agreed and payable under the ACAS Early Conciliation procedure Service Occupancy Any claim relating to defending your legal rights (other than a counter-claim to an insured incident covered under this section) Legal Defence In respect of Criminal Pre-Proceedings Cover: - Any HM Revenue & Customs criminal investigation or enquiry Any claim relating to investigations due to alleged infringement of road traffic laws or regulations in connection with the ownership, driving or use of a motor vehicle In respect of Criminal Prosecution Defence: - Any claim for prosecution of road traffic laws in connection with ownership or use of a motor vehicle In respect of Data Protection: - Loss or damage to stored personal data resulting from hacking, virus or similar In respect of Statutory Notice Appeals: - Any appeal against the imposition or terms of any statutory notice issued in connection with your licence, mandatory registration or British Standard Certificate or Registration - Any statutory notice issued by an insured person's regulatory or governing body In respect of Jury Service and Court Attendance: - Any loss which you or the insured person is unable to prove Statutory Licence Appeal The original application or renewal application of a statutory licence appeal relating to ownership, driving or use of a motor vehicle

Cover	Extensions included as standard (subject to certain limits)	Conditions	Exclusions
			Property Protection Any claim relating to the following: A contract entered into by you Property in transit or goods lent or hired out Goods at premises not occupied by you unless in connection with work you are carrying out at those premises Defence of your legal rights (unless it is in defence of a counter-claim to an insured incident covered under this section) Mining subsidence The enforcement of a covenant by or against you A motor vehicle owned or used by, or hired or leased to you (other than damage to motor vehicle where your business is the selling of motor vehicles) Personal Injury Any claim relating to the following: Any illness or bodily injury that happens gradually Psychological injury or mental illness Defending you or your family members legal rights (unless it is in defence of a counter-claim to an insured incident covered under this section) Clinical negligence Tax Protection Any insured incident: Arising from a tax avoidance scheme Caused by your failure to register for VAT or Pay as You Earn Import or excise duties and import VAT Arising from any investigation by HM Revenue and Customs into alleged dishonesty or criminal offences Optional Covers: Contract Disputes Any dispute which occurs within 90 days of inception of cover and arises from an agreement refered into prior to commencement of cover under this section of the policy unless equivalent legal expenses insurance was continuously in force immediately prior to this policy Any dispute arising from a breach, or alleged breach, of professional duty by an "Insured Person" A dispute with an employee or an ex-employee

Cover	Extensions included as standard (subject to certain limits)	Conditions	Exclusions
			 Any claim relating to the following: A dispute relating to an insurance policy other than when your insurer refuses your claim Motor vehicles (unless relating to sale agreements if you are a motor trader) Computers or computer services A lease, licence or tenancy of land or buildings (other than a dispute with a professional adviser in connection with these matters) A loan, mortgage, pension or other financial product (other than a dispute with a professional advisor in connection with these matters) The recovery of money and interest from another party unless the other party indicates that a defence exists Debt Recovery Any debt arising prior to policy inception if due within the first 90 days of the indemnity provided by this section Any claim relating to the following: The settlement payable under an insurance policy The sale, purchase, terms of a lease, licence or tenancy of land or buildings A loan, mortgage, pension or other financial product Motor vehicles (unless relating to sale agreements if you are a motor trader) A dispute arising out of the hire, sales, supply or provision of computer products, systems or services Where the other party indicates that a defence exists Debts purchased from a third party Tenancy Disputes Any claim arising from or relating to: a dispute arising from or relating to:

Section 15A | Farm Home Buildings

Cover

- Territorial Limits:
 - The United Kingdom, the Channel Islands, the Isle of Man, the Republic of Ireland and the Continent of Europe.

Standard Cover

Available on a "Defined Perils" basis for your home buildings

Cover automatically includes:

- home and caravan owners' liability up to £5,000,000 Limit of Indemnity
- terrorism (provided that the property is insured in the name of a private individual)

Optional Cover

(not included as standard and must be requested) – shown in the Schedule if insured:

- Accidental damage cover for your home buildings
- Subsidence, ground heave and landslip cover is available in most areas
- Caravan cover

Extensions included as standard (subject to certain limits)

- Professional Fees such as architects', surveyors', consulting engineers' and legal fees
- Public Authorities
- Cost of Debris Removal up to the Sum Insured plus up to £50,000 for removal of asbestos debris
- Accidental loss, destruction or damage to Underground Services
- Clearing of Drains up to £10,000
- Other Interests interests of third parties which you are required to include are automatically deemed to be held covered under this Section
- Non-Invalidation
- Contracting Purchaser's Interest
- Mortgagees, Freeholders, Lessors
- Fire Brigade and Rescue Services Damage to Grounds – up to £25,000 in the aggregate
- Replacement of locks following theft of keys – up to £25,000 in the aggregate
- Accidental breakage of windows or fixed sanitary ware
- Clear-up Costs (Own Property)

 up to 25,000, subject to a
 £250 excess for each and
- Trace and Access up to £25,000
- Loss of Metered Water as a result of an insured Peril – up to £10,000, subject to a £250 excess for each and every claim
- Accidental escape of metered water (non-damage) – up to £1,000, subject to a £250 excess for each and every claim
- Plumbing Installations damage to internal plumbing installations by frozen pipes
- Theft Damage to Buildings
- Unauthorised Use of Gas, Water or Electricity – up to £25,000
- Loss of Rent to or by you and the cost of alternative accommodation while insured repairs are carried out if your home is unfit to live in – up to 25% of the Sum Insured
- Contract Works up to £100,000, subject to a £250 excess for each and every claim
- Hired in Plant up to £10,000
- Loss of Calor Gas
- Cost of Fallen Tree Removal up to £1,000

Clauses and Conditions

Clauses

- Aggregate Payments for Extensions – where extensions similarly apply under Section 1, the aggregate of all payments for any one claim will be the limit as stated under Section 1
- Index Linking
- Reinstatement Basis of Settlement
- · Reinstatement of Losses
- Caravan Repairs
- Average

Conditions

- The Sum Insured for buildings will at all times represent the full rebuilding cost
- Thatched Property
- Chimney Sweeping

Note: Certain conditions apply to premises with thatched roofs and/or open fires, please refer to Policy Booklet for full details

 Holiday Accommodation – all fastenings and protections on the property, shall be maintained during the period of vacancy and put into full and effective operation at all times

Caravan (if insured) Conditions:

- Caravan Alternative
 Accommodation and Hiring
 Charges keep all receipted
 bills or other proof of additional
 expenses incurred, in respect of
 the hiring out of the caravan.
 You are required to maintain a
 complete record of all names
 and addresses of hirers,
 intended periods of hire and
 charges paid or chargeable
- Theft of Caravans whilst detached from the towing vehicle and unattended, the caravan must be secured by a hitch lock or wheel clamping device

Exclusions

- Damage to contact lenses, domestic gardening equipment, disability mobility equipment, golf carts or buggies, pedal cycles, motor vehicles, caravan, camping equipment, watercraft, aircraft or animals unless specified stated as insured in the Schedule
- Property or legal liability more specifically insured
- Any wilful or malicious acts by you
- Corrosion, dampness, dryness, wet or dry rot, marring, scratching, bruising or deterioration
- Mechanical or electrical breakdown or derangement
- Erasure or distortion of information, on computer systems or other records
- Damage by confiscation or detention, by customs or other officials or authorities
- Damage following dishonesty or fraudulent action by any person lawfully at the home
- Damage to sports equipment whilst in use
- Damage to valuables, personal money, credit cards, collections and to works of art
- Property left in an unattended motor vehicle unless all doors, windows and boot or hatchback, are closed and securely locked
- Theft, attempted theft or Damage by malicious persons or vandals caused by you or any other person legally entitled to be at the home with your permission
- Theft by deception unless deception is only used to gain entry to the home.

After your home has been unoccupied for more than 90 consecutive days NIG/ FarmWeb will not pay for:

- Theft or attempted theft
- Damage by malicious persons or vandals
- Escape of water or oil
- Damage to plumbing installation
- Accidental damage to fixed glass and sanitary ware

Any Accidental Cause (if selected)

- Inherent vice, deterioration, wear and tear
- Faulty or defective workmanship

Section 15A | Farm Home Buildings continued

Cover	Extensions included as standard (subject to certain limits)	Clauses and Conditions	Exclusions
	Owners' Liability Your legal liability to third parties (up to the amount stated in the Policy) for incidents: 1 about the home based solely upon your liability as owner of the home; or 2 about the caravan while being used in accordance with the "Description of Use" and based on your liability as owner of the caravan (if such optional cover selected), that result in: Their death or bodily injury, or Accidental loss of or damage to their property Liability Extensions: Defective Premises Act Unrecovered Damages Caravan cover (if insured) includes: The caravan including fixtures and fittings, awnings, external steps and generators Furniture, furnishings, bedding and household linen and utensils Personal effects, clothing and luggage, audio and visual equipment and sports equipment while in the caravan Caravan (if insured) Extensions: Additional cost of removing caravan to nearest repairer and returning it to your home — up to £2,500 Alternative accommodation for up to 15 days if the caravan becomes uninhabitable as a result of loss or damage while you are on holiday or touring — up to £2,500		 Corrosion, rust, wet or dry rot, dampness, dryness or vermin Additions, alterations and improvements, to farm home buildings – up to £500,000 any one premises for all farm home buildings or 25% of the buildings Sum Insured, whichever is the lower Dumping and Fly Tipping – up to £10,000, subject to a £250 excess for each and every claim Security Upgraded following Theft – up to £5,000, subject to a £250 excess for each and every claim Payment of lost hiring charges, up to 15 days, for bookings made before the date of the loss or damage – up to £2,500 Change in temperature Cracking or collapse of boilers and other pressure vessels Mechanical or electrical breakdown or derangement Damage caused by subsidence, heave or landslip Fraud or dishonesty Disappearance or unexplained shortage Electrical or magnetic disturbance of electronic records Destruction of or damage to a building or structure caused by its own collapse Damage to property (other than by fire or explosion) resulting from any production or repair process Damage to vehicles, craft, contract works, land, roads, bridges, livestock, growing crops or trees unless otherwise agreed Delay or seizure of goods by the Government or other authority This Section will not pay for liability arising from: Any professional or business purposes Your wilful or malicious acts Ownership or occupation of land or buildings other than the home Any action against you brought in any court or tribunal not subject to the laws of England, Scotland, Wales, Northern Ireland, the Channel Islands or the Isle of Man Property you own or in your trust, custody or control Incidents which would otherwise be insured by another policy

Section 15A | Farm Home Buildings continued

Cover	Extensions included as standard (subject to certain limits)	Clauses and Conditions	Exclusions
			 Ownership, possession or use of: Mechanically propelled vehicles (or trailer attached there to) licensed for road use Caravans, except where specifically insured Watercraft (other than hand or foot propelled craft) Aircraft including models Animals Firearms other than sporting guns Dogs referred to under the Dangerous Dogs Act 1991 Bodily injury to you (or others who are covered by this Section as 'the Insured') Transmission of any communicable disease, other than when contracted by a person you employ as a domestic servant and arising in the course of their employment Caravan (if insured) exclusions: This Section will not pay for: Your caravan while it is being used as a permanent residence or for any trade, business or profession Damage to the caravan caused by or resulting from: riot, civil commotion or strikes outside England, Scotland, Wales, the Channel Islands or the Isle of Man misuse or use contrary to manufacturers' instructions or interference with any component part by theft or conversion by any hirer Damage to tyres caused by punctures, cuts, bursts or the application of brakes Caravan contents (if insured) exclusions: This Section will not pay for:

Section 15B | Farm Home Contents

Cover

- Personal Possessions:
 - anywhere within the Territorial Limits; or
 - elsewhere in the world for a period not exceeding 60 days,

Standard Cover

Available on a "Defined Perils" basis for your:

- Household Contents, inc. non permanent fixtures and fittings
- Personal belongings in the home, outbuildings, caravan, garages and sheds, within the same site
- Occupiers' and personal liabilities up to £5,000,000 Limit of Indemnity
- terrorism (provided that the property is insured in the name of a private individual)

Optional Cover

(not included as standard and must be requested) – shown in the Schedule if insured:

- Accidental damage cover in the home
- Personal Possessions

Extensions included as standard (subject to certain limits)

- Replacement door locks and keys if your keys are stolen – up to £25,000
- Property in the Open up to £3,000
- Garden plants cover up to £5,000, subject to a max. of £500 any one plant/tree
- Outbuildings Cover up to £3,000
- Property in Motor Vehicles up to £2,500 or 5% of the Household Contents Sum Insured, whichever is the less
- Rent and Alternative Accommodation – up to £10,000
- Oil and Metered water up to £10,000
- Fatal Injury to you or your spouse/civil partner, children and any other member of your family permanently residing with you, following fire or assault by thieves in the home causing death within 12 months – up to £25,000 maximum indemnity
- Deep Freezer Contents
- Accidental breakage of TVs, videos, audio and home computer equipment
- Accidental Damage to mirrors and glass
- Household Contents Temporarily Removed:
 - elsewhere in the United Kingdom (up to 25% of the Sum Insured)
- whilst a member of your family is attending college, university or boarding school, in the United Kingdom (up to 15% of the Sum Insured) in the aggregate in any one Period of Insurance
- Household Contents Removal

 accidental damage while in direct transit from the home for permanent removal to another home
- Tenants Liability up to 25% of the Household Contents Sum Insured
- Sums insured increased by 10% during any month in which you celebrate a religious festival and for one month before and after a family wedding, civil partnership ceremony or birth of a child
- Additions Farm Home Household Contents includes:
 - newly acquired fixtures, fittings, fitted appliances and furniture additions and improvements, to such property but not appreciation in value

Clauses and Conditions

Clauses

- Aggregate Payments for Extensions – where extensions similarly apply under Section 1 or Section 15A, the aggregate of all payments for anyone claim will be the limit as stated under Section 1 or Section 15A, whichever is applicable
- · Reinstatement of Losses
- Reinstatement Basis of Settlement – a deduction for wear and tear or depreciation will be made where:
 - any item of household linen or clothing is over 2 years
 - pedal cycles are over 5 years old
 - the Sum Insured is less than the total cost of replacing as new the "Property Insured"
- Index Linking

Conditions

- Sum Insured, for Household Contents will at all times represent the full cost of replacing the property as new
- Proof of Value, will be required in the event of damage to any one article or pair or set of articles, where the value exceeds £3,000
- Storage of Licensed Firearms
- Intruder Alarm Condition where stated in the Schedule

Exclusions

- Damage to contact or corneal lenses, motor vehicles, caravans, camping equipment, watercraft, aircraft or animals (unless otherwise insured by this Section)
- Property or legal liability more specifically insured
- Property left in an unattended motor vehicle unless all doors, windows and boot or hatchback, are closed and securely locked
- Any wilful or malicious acts by you
- Damage to any one article or pair or set of articles, with a value in excess of that specified in the Schedule
- Damage to pedal cycles:
 - by theft if left unattended anywhere other than at the home unless immobilised by a security device
 - when being used for or practising for, racing, pacemaking or time trials
- Damage to sports equipment whilst in use
- Riot, civil commotion or strikes outside the United Kingdom, the Channel Islands, the Isle of Man, the Republic of Ireland and the Continent of Europe
- Wear and tear (but not as a result of this to a clasp, setting or the like), the action of light or atmosphere or any other gradually operating cause, moths, vermin or insects
- Misuse or use contrary to manufacturers' instructions or interference with any component part
- Any process of cleaning, dyeing, restoring, adjusting or repairing
- Corrosion, dampness, dryness, wet or dry rot, marring, scratching, bruising or deterioration
- Loss of Personal Money:
 - by shortages due to errors, omission or depreciation in value
 - where any loss is not reported to the Police within 24 hours of discovery
- Mechanical or electrical breakdown or derangement
- Loss of Credit Cards:
 - where the loss of the cards is not reported to the Police and the issuing authority within 24 hours of discovery
 - losses after the issuing authority have been notified

Section 15B | Farm Home Contents continued

Cover	Extensions included as standard (subject to certain limits)	Clauses and Conditions	Exclusions
	 any such property newly acquired, anywhere in the United Kingdom, the Channel Islands or the Isle of Man, not otherwise insured (up to 25% of the Household Contents Sum Insured) Household Contents Valuables, Works of Art and Collections up to: 5% of the Household Contents Sum Insured in respect of any one item or collection 33.3% of the Contents Sum Insured in total in respect of all Valuables, Works of Art or Collections. Note: Valuables – are gold and silver articles, watches, jewellery, cups, trophies and furs Collections – are stamp, medal, coin, firearm and similar collections of intrinsic value Works of art are curios, objets d'art, sculptures, carvings, paintings, pictures and drawings Loss of deeds, bonds, securities or similar private documents – up to £5,000 Money in the home – up to £2,500 Credit Cards in the home – up to £10,000 Loss or damage to information stored on your home entertainment equipment or mobile phone – up to £2,000 Computers, software and ancillary office equipment being used in connection with or for the purposes of the business – up to £5,000 Liability		 Erasure or distortion of information, on computer systems or other records Damage by confiscation or detention, by customs or other officials or authorities Damage following dishonesty of fraudulent action by any person lawfully at the home Loss involving: Theft or attempted theft Damage by malicious persons or vandals caused by you or any other person legally entitled to be at the home with your permission Theft by deception unless deception is only used to gain entry to the home. After your home has been unoccupied for more than 90 consecutive days NIG/FarmWeb will not pay for: Theft or attempted theft Damage by malicious persons or vandals Escape of water or oil Property in the open Garden Cover Accidental damage to TVs, videos, audio and home computer equipment Accidental breakage of mirrors and glass Accidental damage This Section will not pay for Theft or attempted theft while your home is occupied for business purposes or directly communicates with any part used for business purposes, unless involving forcible and violent entry to or exit from the home Domestic pets: This Section will not pay for damage by chewing, scratching, tearing or fouling, by domestic pets
	Your legal liability (up to the amount stated in the Policy) to third parties for: 1 incidents in or about the home based on your liability as occupier not as owner of the home; 2 incidents in or about the home, elsewhere in the United Kingdom or whilst travelling with you anywhere in the world based on your liability as an employer of domestic servants; or		Business equipment: This Section will not pay for damage to property (including money) used for any professional or business purposes other than property in respect of Household Contents within the main farmhouse used in connection with your business as a farmer This Section will not pay for liability arising from:

based on your liability as individuals,

Malpractice of any nature by you or on your behalf

purposes

Section 15B | Farm Home Contents continued

Cover	Extensions included as standard (subject to certain limits)	Clauses and Conditions	Exclusions
	that result in: Their death or bodily injury, or Accidental loss of or damage to their property Liability Extensions: Tenants' Liability – your legal liability as tenant for damage to the home – up to 25% of the Household Contents sum insured, provided that such legal liability is not more specifically insured Unrecovered Damages Personal Possessions (if insured) cover includes: Accidental loss or damage to items designed to be worn or carried that you normally take out of the home or on holiday such as jewellery, cameras, sports equipment, pedal cycles and money Cover applies anywhere in the United Kingdom, the Channel Islands, the Isle of Man and the Continent of Europe and for up to 60 days elsewhere in the world Money and Credit Cards in the home – up to £2,500 needs to be replaced with the following: Money in the home – up to £2,500 Credit Cards in the home – up to £10,000		 The sale, supply or administration of drugs, medicines, chemicals or medical supplies or equipment of any kind Any treatment used, practised or performed by you or on your behalf other than first aid treatment Any surgical operation or medical procedure performed by you or on your behalf Your wilful or malicious acts Cost of replacing or making good faulty, defective or incorrect workmanship Ownership or occupation of land or buildings other than the home Ownership, possession or use of: Mechanically propelled vehicles other than domestic gardening equipment, disability mobility equipment or golf carts or buggies Watercraft (other than hand or foot propelled craft, sailboards or surfboards) Aircraft including models Animals other than domestic cats, dogs and horses (when used for private purposes only) but not use for racing, steeplechasing or polo playing Firearms other than sporting guns Dogs referred to under the Dangerous Dogs Act 1991 Any action against you brought in any court or tribunal not subject to the laws of England, Scotland, Wales, Northern Ireland, the Channel Islands or the Isle of Man Property you own or in your trust, custody or control Incidents which would otherwise be insured by another policy Transmission of any communicable disease, other than when contracted by a person you employ as a domestic servant and arising in the course of their employment Bodily injury to you (or others who are covered by this Section as "the Insured") whilst a member of your family is attending college, university or boarding school, in the United Kingdom (up to 15% of the Sum Insured) in the aggregate in any one Period of Insurance

Section 15B | Farm Home Contents continued

Cover	Extensions included as standard (subject to certain limits)	Clauses and Conditions	Exclusions
			Household Contents Removal accidental damage while in direct transit from the home for permanent removal to another home Transital lightlitus and to 050% of
			Tenants Liability – up to 25% of the Household Contents Sum Insured
			Sums insured increased by 10% during any month in which you celebrate a religious festival and for one month before and after a family wedding, civil partnership ceremony or birth of a child
			Additions – Farm Home Household Contents includes:
			- newly acquired fixtures, fittings, fitted appliances and furniture additions and improvements, to such property but not appreciation in value
			 any such property newly acquired, anywhere in the United Kingdom, the Channel Islands or the Isle of Man, not otherwise insured
			(up to 25% of the Household Contents Sum Insured)

Section 15C | Family Legal Protection Cover

Cover

- Territorial Limit:
 - For Insured Incidents 2
 Contract Disputes and 3

 Personal Injury, the United Kingdom, the Channel Islands, the Isle of Man, the European Union, Albania, Andorra, Bosnia Herzegovina, Croatia, Gibraltar, Iceland, Liechtenstein, Monaco, Montenegro, North Macedonia, Norway, San Marino, Serbia, Switzerland and Turkey.
 - For all other Insured Incidents: The United Kingdom, the Channel Islands and the Isle of Man.

Legal expenses up to £50,000 in connection with any private legal problem in relation to the following Insured Incidents:

- 1 Employment Disputes
- Contract Disputes (amount in dispute must be more than £125)
- 3 Bodily Injury
- 4 Clinical Negligence
- 5 Property Protection (amount in dispute must be more than £125)
- 6 Tax Protection
- 7 Jury Service and Court Attendance
- 8 Legal Defence
- 9 Identity Theft Protection

Claims under this Section are dealt with and managed by DAS Legal Expenses Insurance Company Limited on behalf of NIG/FarmWeb

Extensions included as standard (subject to certain limits)

- All reasonable and necessary costs:
 - Charged by the appointed representative and agreed by DAS
 - Incurred by opponents in civil cases if you have been ordered to pay them, or pay them with the agreement of DAS
- Attendance expenses your net salary or wages for the time that you are absent from work less any amount the court gives

Conditions

General

- Insured Person's Legal Representation
- Insured Person's Responsibilities
- Offers to Settle a Claim
- Assessing and Recovering Costs
- Cancelling an Appointed Representative's Appointment
- Withdrawing Cover
- Arbitration
- Expert Opinion
- Law that Applies
- Other Insurances

You must:

- Keep to the terms, definitions, conditions and exclusions of this Section
- Take reasonable steps to avoid and prevent claims
- Take reasonable steps to avoid incurring unnecessary costs
- Send everything DAS ask for, in writing
- Report to DAS full and factual details of any claim as soon as possible and give DAS any information DAS need

Contract Disputes

 You must have entered into the agreement or alleged agreement during the Period of Insurance

Property Protection

 You must have established, or there must be Reasonable Prospects of establishing, that you have the legal ownership or right to the land or personal possession that is the subject of the dispute

Identity Theft Protection

You must:

- Notify your bank/building society as soon as possible of the identity theft
- Inform DAS of any previously suffered identity theft
- Have taken all reasonable action to prevent continued unauthorised use of your identity

Exclusions

General

- Any claim in which you fail to report to DAS an Insured Incident, within a reasonable time of it happening and, where this failure adversely affects the reasonable prospects of a claim or DAS consider their position has been prejudiced
- Any costs and expenses that are incurred before DAS agree to pay them
- Fines, penalties, compensation or damages which you are ordered to pay by a court or other authority
- Legal action you take which DAS or the appointed representative have not agreed to
- Where you do anything that hinders DAS or the appointed representative
- Any claim relating to written or verbal remarks that damage your reputation
- A dispute with DAS not otherwise dealt with under Arbitration as noted in this Sub-Section
- Costs and Expenses arising from or relating to judicial review, coroner's inquest or fatal accident inquiry
- Any claim where you are not represented by a law firm, barrister or tax expert
- Costs and expenses arising from or relating to judicial review, coroner's inquest or fatal accident inquiry

Employment Disputes

Any claim relating to the following:

- A dispute where all employer's disciplinary hearings and internal grievance procedures have not been completed
- Solely to personal injury
- A settlement whilst you are still employed

Contract Disputes

Any claim relating to the following:

- Construction work on any land, or designing, converting or extending any building where the contract value exceeds £5,000 (inc. Value Added Tax)
- The settlement payable under an insurance policy – disputes relating to insurers refusing claims under a policy are covered but not disputes over the amount of a claim
- A dispute arising from any loan, mortgage, pension, investment or borrowing

Section 15C | Family Legal Protection Cover

Cover	Extensions included as standard (subject to certain limits)	Conditions	Exclusions
			A dispute over the sale, purchase, terms of a lease, licence, or tenancy of land or buildings – will cover a dispute with a professional advisor in connection with these matters A motor vehicle owned by, or hired or leased to you
			Personal Injury Any claim relating to the following: Illness or bodily injury that happens gradually Psychological injury or mental illness, unless the condition follows a specific or sudden accident that has caused physical bodily injury to you Defending your legal rights other than in defending a counter-claim Clinical negligence
			Clinical Negligence Any claim relating to the following: Failure or alleged failure to correctly diagnose your condition Psychological injury or mental illness that is not associated with you having suffered physical bodily injury
			Property Protection Any claim relating to the following: Contract entered into by you Any building or land except your main home Someone legally taking your property from you, whether you are offered money or not, or restrictions or controls placed on your property by any Government or public or local
			 authority Work done by, or on behalf of, any Government or public or local authority unless the claim is for accidental physical damage Mining subsidence Adverse possession – the occupation of any land or building by anyone trying to take possession from you or of which you are trying to take possession Enforcement of a covenant by or against you
			 Defending your legal rights to an event that causes physical damage to property other than in defending a counter-claim First £250 of any claim for legal nuisance or trespass

Section 15C | Family Legal Protection Cover continued

employed, a sole business partners An investigation of HM Revenue & C Specialist Investif HM Revenue & C Prosecution Office Jury Service and Co Any claim for loss unable to prove Legal Defence Any claim for the motor vehicle by Any claim resulting hacking (unauthous or other type of confecting stored in the store of the st	Cover	Extensions included as standard (subject to certain limits)	Conditions	Exclusions
this Sub-Section Losses arising from business activitie Costs and expen				Tax Protection Any claim if you are selfemployed, a sole trader or in a business partnership An investigation or enquiries by HM Revenue & Customs Specialist Investigations or the HM Revenue & Customs Prosecution Office Jury Service and Court Attendance Any claim for loss you are unable to prove Legal Defence Any claim for the driving of a motor vehicle by you Any claim resulting from hacking (unauthorised access) or other type of cyber attack affecting stored personal data Identity Theft Protection Fraud committed by anyone entitled to make a claim under this Sub-Section of the policy Losses arising from your business activities

Further Information

Other features

Please contact your Broker, Intermediary or Agent for details of the payment methods available.

Helpline services available:

- Eurolaw Commercial Legal and UK Tax Advice Helpline on any business problem including employment, VAT, contract disputes etc (supplied by DAS Legal Expenses Insurance Company Limited on behalf of NIG). Note that where advice is sought in respect of Tax Advice or in respect of very specialist matters, such advice is only provided 9am to 5pm Monday to Friday (other than public and bank holidays).
- Business Emergency Assistance Helpline rapid response from reputable local contractors to deal with an emergency on your premises, including burst pipes, drainage problems, gas, electricity failures and serious roof damage (supplied by DAS Legal Expenses Insurance Company Limited on behalf of NIG). You must pay any call-out or repair charges.
- Stress Counselling Service for any employee (and their family) over the telephone, assisting with issues such as Stress, Relationship, Depression, Bereavement and Family (supplied by DAS Legal Expenses Insurance Company Limited on behalf of NIG).
- Emergency Glazing and Security Assistance call outs for any glazing or door & window security problems (provided by NIG's approved supplier panel).

The following helpline service, which is provided by a medically qualified person, is available 9am to 5pm Monday to Friday, excluding public and bank holidays:

 Health and Medical Assistance Helpline giving assistance concerning nutrition, sports injuries, giving up smoking, exercise, complementary health and changing doctors (supplied by DAS Legal Expenses Insurance Company Limited on behalf of NIG).

Your right to cancel

If this cover does not meet your requirements, please return all your documents and any certificate to the broker, intermediary or agent who arranged the Policy within 14 days of receipt. We will return any premium paid in accordance with the General Condition - Cancellation.

Cancellation

If you wish to cancel the contract at any other time, please contact the broker, intermediary or agent who arranged the Policy. Any return of premium will be made in accordance with the General Condition - Cancellation.

How to make a claim

Please contact, in the first instance, the Broker, Intermediary or Agent who arranged the Policy. Please quote your Policy number.

How to complain

If you have an enquiry or complaint arising from your Policy, please contact the broker, intermediary or agent who arranged the Policy for you. If the broker is unable to resolve your complaint or it is regarding the terms and conditions of the policy, they will refer it to NIG.

If your complaint is still outstanding, you can write to NIG direct at the following address:

Customer Relations Manager, NIG, Churchill Court, Westmoreland Road, Bromley BR1 1DP

Email: complaints@nig-uk.com.

Details of NIG's complaints procedures including information on what you should expect in response to your complaint can be found on NIG's website at

www.nig.com/contact-us/complaints.

Once you receive a written response and if you remain dissatisfied, you may refer your complaint to the Financial Ombudsman Service (FOS). Their address is:

The Financial Ombudsman Service Exchange Tower, London E14 9SR

Telephone: 0800 023 4567 or 0300 123 9123.

Their website also has a great deal of useful information: www.financial-ombudsman.org.uk.

Details about our Regulator

NIG policies are underwritten by U K Insurance Limited who is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority, registration number 202810. The Financial Conduct Authority website, which includes a register of all regulated firms can be visited at www.fca.org.uk, or the Financial Conduct Authority can be contacted on 0800 111 6768. The Prudential Regulation Authority website can be visited at www.bankofengland.co.uk/pra, or the Prudential Regulation Authority can be contacted on 020 7601 4878.

Financial Services Compensation Scheme

Under the Financial Services and Markets Act 2000, should we be unable to meet our liabilities to policyholders, compensation may be available. Insurance advising and arranging is covered for 90% of the claim, without any upper limit. For compulsory classes of insurance, insurance advising and arranging is covered for 100% of the claim, without any upper limit. Information can be obtained on request, or by visiting the Financial Services Compensation Scheme website at www.fscs.org.uk.

